

What other support is available?

Local

Swindon Women's Aid provides support for Victims of Domestic Abuse in Swindon.

24hr Helpline 01793 610610
office@swindonwomensaid.org

The Wiltshire and Swindon Sanctuary Sexual Assault Referral Centre (SARC)

is a dedicated centre to support victims of rape and sexual assault. The SARC-trained professionals can provide immediate medical care and examination, support, counselling and onward referral.

24 Hr Helpline 0808 168 0024

Horizon Victim and Witness Care Unit provides support victims and witnesses who are engaged with the police and criminal justice process.

101 ext 61157
horizon@wiltshire.pnn.police.uk

Victim Support provides help and support for victims of other crimes across Wiltshire and Swindon.

0808 281 0113
wiltshire@victimsupport.org.uk

National

National Domestic Abuse 24hr Helpline	0808 2000 247
National Centre for Domestic Abuse (NCDV), free legal advice 24 hour helpline	0800 970 2070 www.ncdv.org.uk
Respect (concerned about your own violent behaviour)	0808 802 4040
GALOP (LGBT)	0800 999 5428 www.galop.org.uk

01225 775276

Wiltshire Domestic Abuse and Sexual Violence Services are provided by:



in partnership with:

GreenSquare Group
Salisbury Women's Refuge

Services funded by:



If you would like to have any part of this leaflet explained, translated or in a different format, such as in larger print, please contact us to discuss your needs.

Contact Us

Tel: **01225 775276**
Email: **helpdesk@splitz.org**

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Wiltshire Domestic Abuse and Sexual Violence Support Service

THE PHOENIX PROJECT



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Supporting adults and children across Wiltshire.
All our services are FREE.

01225 775276

The Phoenix Project

The Phoenix Project brings together services for victims of Domestic Abuse (DA) and Sexual Violence (SV) and their families, providing a full range of services with a single easy-to-use access point.

- DA support is available to people across Wiltshire.
- SV support is available to people across Wiltshire and Swindon.

How can the Phoenix Project help?

A team of specialist staff will support victims of DA and SV and their families. The service will support:

- Women, men and children of all ages
- All DA and SV victims irrespective of disability, ethnicity, sexuality or gender
- People who want to leave DA relationships or stay together safely
- People who want to work with the Police and courts and those who chose not to.

For DA, we will also support people who want to change their harmful behaviour.

Safe accommodation will be available across the County through a combination of shared accommodation (refuges) and self-contained accommodation, providing greater choice for victims with diverse needs.

What will support look like?

Victim focused support

Victims of DA or SV will be supported to stay safe and recover. The service will be tailored to individual need. High risk DA victims will be allocated an IDVA (Independent DA Advisor) and victims of SV to an ISVA (Independent SV Advisor). Medium and Standard risk victims will be supported by trained staff and volunteers.

Support for children and young people

Children of all ages can be supported in the family, in partnership with the non-abusing parent or carer, alongside other professionals. The service will improve safety and promote recovery. Children and young people may be offered individual support. Child victims of SV will be allocated a CHISVA (Children & Young People's Independent SV Advisor).

Support to change DA behaviour

Male and female adults (16+) for low and medium risk perpetrators can access 1-2-1 support to recognise and change their behaviour to reduce the risk to their partners and/or family.

Places of Safety

Safe accommodation will provide specialist support, including: risk management, family support and onward referral and resettlement.

How can support be accessed?

Single Point of Access

Any individual or agency that needs advice and/or support for themselves or someone else at risk from Domestic Abuse in Wiltshire or Sexual Violence in Wiltshire and Swindon can now use a **single point of access**.

Trained staff will help people decide and access the best and most appropriate support they require.

Call a single number:

01225 775276

Or raise a query at:

helpdesk@splitz.org

Or by secure email at:

helpdesk@splitz.org.cjsm.net

Referrals can be made online at:

<https://www.splitz.org/referral-forms/phoenix-referral-form.html>

01225 775276

helpdesk@splitz.org